

**You Do Not Have To
Groom
Every Pet That Calls**

My rates are non-negotiable as it is
based on the
value I provide, my experience, and
time spent
caring for your pet,
while affording a living wage.

We are a humane grooming facility.

Your pet will be naked and we can discuss options to keep him fluffy for the future.

It seems as much as I try to meet
your standards, I am unable to.
I wish you well with your next
groomer
who may meet your expectations.

You do not have to answer the
text/phone/email
while you are working.

Thank you for your message. We can't wait
to talk to you regarding your pet.
However, the pets in our care are
our first priority.
We return all messages at _____
during our regular business hours of _____.

You are under no obligation to use our services. We thank you for your consideration and wish you well with another shop.

We want to provide the best
experience for your pet.

It is our policy that the person dropping off the pet will make the decision on any trim if there is a choice.

Our next appointment is _____.
Would you like to hold that with a
non-refundable deposit.

Unfortunately, I am not the
right groomer to care for
the needs of your pet.

I am not comfortable
grooming your pet.

You will need to find another shop.

Dial 911

I have a customer in my shop
that is disorderly.
I am afraid they are
becoming violent.

Non-Emergency Police Number

I have a client who is refusing
to pay for services rendered.

It is criminal code_____.

**It is not my job to
get bit.**